

Appln. No. 09/991,096
Amendment dated April 9, 2007
Reply to Office Action mailed November 7, 2006

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims (deleted text being struck through and added text being underlined):

- 1 1. (Currently Amended) A system for remotely determining a
2 user's out-of-box experience with a personal computer, comprising:
3 a user personal computer requiring an initial setup to reach an
4 operating state for the user personal computer, the user personal computer
5 being configured to detect and upload data characterizing the user's
6 interaction with the user personal computer during ~~an~~ the initial setup of the
7 user personal computer;
8 a network suitable for communicating uploaded data, wherein the
9 network is connected to the user personal computer; and
10 a remote information handling system connected to the network,
11 wherein the remote information handling system is suitable for receiving
12 uploaded data from the user personal computer.
- 1 2. (Previously Presented) The system of claim 1, wherein the user
2 personal computer is capable of automatically uploading user interaction
3 data.
- 1 3. (Previously Presented) The system of claim 1, wherein the user
2 personal computer is capable of offering an opportunity to upload user
3 interaction data.
- 1 4. (Previously Presented) The system of claim 1, wherein the
2 remote information handling system a capable of correlating the uploaded
3 data with the user personal computer's pre-loaded configuration.

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1 5. (Previously Presented) The system of claim 10, wherein user
2 interaction data is at least one of an occurrence of an event, a time interval
3 between events, a user input "HELP" button utilization, a time period to
4 load a program, an accessed program's name, an installation of a driver, a
5 screen capture, a time period a dialog box is open.

1 6. (Previously Presented) The system of claim 1, wherein the user
2 personal computer detects user interaction data as a background application.

1 7. (Previously Presented) The system of claim 10, wherein the
2 user's interactions are detected for at least one of an initial boot-up, a
3 specific number of boot operations, a time period, and after a program has
4 been started a specific number of times.

1 8. (Previously Presented) The system of claim 1, wherein the
2 network is an INTERNET.

1 9. (Previously Presented) The system of claim 1, wherein the user
2 personal computer is capable of surveying the user.

1 10. (Currently Amended) A system for remotely determining a
2 user's out-of-box experience with a personal computer, comprising:
3 a user personal computer ~~capable of detecting and uploading~~ requiring
4 a process of initialization prior to establishing an operating state in the user
5 personal computer, the user personal computer being configured to detect
6 and upload data related to the user's out-of-box interaction with the user
7 personal computer during initialization;
8 a network suitable for communicating uploaded data, wherein the
9 network is connected to the user personal computer; and
10 a remote information handling system connected to the network,
11 wherein the remote information handling system is suitable for receiving the
12 unloaded data from the user personal computer.

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1 11. (Previously Presented) The system of claim 10, wherein the
2 network is an INTERNET.

1 12. (Currently Amended) A method for remotely determining a
2 user's out-of-box experience with a user personal computer, comprising:
3 providing the user personal computer with the capability of detecting
4 data related to the user's interactions with the personal computer;
5 initializing the user personal computer including the user interaction
6 detecting capability, by the user;
7 detecting, during the initializing by the user, data related to the user's
8 interactions with the personal computer during initialization;
9 compiling the detected user interaction data;
10 achieving an operational state by the user personal computer and when
11 the operational state is achieved, terminating the detection of data related to
12 the user's interactions;
13 uploading the user interaction data to a network;
14 communicating user interaction data to a remote information handling
15 system.

1 13. (Original) The method of claim 12, further comprising offering
2 an incentive to upload user interaction data.

1 14. (Original) The method of claim 12, wherein uploading user
2 interaction data is conducted automatically.

1 15. (Original) The method of claim 12, wherein uploading user
2 interaction data is initiated by the user.

1 16. (Previously Presented) The method of claim 12, wherein
2 detecting the user's interactions with the user personal computer is
3 conducted as a background operation.

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1 17. (Original) The method of claim 12, wherein uploading compiled
2 user interaction data is conducted after at least one of an initial boot-up,
3 after a specific number of boot operations, and a time period.

1 18. (Original) The method of claim 12, further comprising
2 surveying the user about information regarding at least one of demographic
3 data and user opinion.

1 19. (Original) The method of claim 18, further comprising
2 correlating survey information with user interaction data.

1 20. (Previously Presented) A method, comprising:
2 detecting an initialization of a user when the user sets up a user
3 personal computer;
4 saving the initialization activity detected in said detecting step to a
5 file;
6 uploading the file to an originator of the user personal computer
7 wherein the initialization activity of the user is correlated by the originator.

1 21. (Previously Presented) A method as claimed in claim 20, further
2 comprising the step of correlating the initialization activity of the user,
3 determining whether a change in the initialization is needed, and, in the
4 event a change is needed, modifying an initialization process for new
5 personal computers in response to the analyzed initialization activity of the
6 user.

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1 22. (Previously Presented) A software system for remotely detecting
2 a user's out-of-box experience for a personal computer, comprising:
3 a computer-readable medium containing;
4 a first software program capable of causing a user personal
5 computer to perform a function; and
6 a second software program capable of causing the user personal
7 computer to detect and compile the user's initial interactions with the
8 personal computer performing the first software program;
9 wherein the first software program facilitates establishment of
10 an operating state in the personal computer;
11 wherein the second software program is a background
12 application; and
13 wherein the second software program is capable of causing the
14 user personal computer to upload the compiled data to a remote
15 information handling system.

1 23. (Currently Amended) An apparatus, comprising:
2 means for detecting an initialization activity of a user when the user
3 initializes a personal computer;
4 means for saving the initialization activity detected by said
5 monitoring means to a file; and
6 means for uploading the file to an originator of the user personal
7 computer wherein the initialization activity of the user is correlated by the
8 originator;
9 wherein the initialization activity is limited to an initial boot-up of
10 the user personal computer and establishing the user personal computer into
11 an operating state by the user.

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1 24. (Original) An apparatus as claimed in claim 23 wherein the
2 originator correlates the initialization activity of the user so that a future
3 system can be configured in response to the correlated initialization activity
4 of the user.

1 25. (Currently Amended) The system of claim 1, wherein the initial
2 setup of the user personal computer comprises an initial boot-up of the user
3 personal computer ~~and establishing the user personal computer into an~~
4 ~~operating state by the user.~~

1 26. (Currently Amended) The system of claim 1, wherein the initial
2 setup of the user personal computer is limited to an initial boot-up of the
3 user personal computer ~~and establishing the user personal computer into an~~
4 ~~operating state by the user.~~

1 27. (Previously Presented) The system of claim 1, wherein the data
2 related to the user's interaction includes a screen capture.

1 28. (Previously Presented) The system of claim 1, wherein the data
2 related to the user's interaction comprises data about a time period that a
3 dialog box is open during the initial setup of the user personal computer.

1 29. (Previously Presented) The system of claim 1, wherein the data
2 related to the user's interaction comprises data about a time period between
3 two designated events during the initial setup of the user personal computer.

1 30. (Previously Presented) The system of claim 1, wherein the data
2 related to the user's interaction comprises data about a utilization of a
3 "HELP" button during the initial setup of the user personal computer.

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1 31. (Previously Presented) The system of claim 1, wherein the data
2 related to the user's interaction comprises data about an error message
3 displayed during the initial setup of the user personal computer.

1 32. (Previously Presented) The method of claim 12, wherein
2 initializing the user personal computer comprises making changes to the
3 user personal computer to conform to the user's specifications.

1 33. (Previously Presented) The method of claim 12, wherein the
2 step of uploading the user interaction data to the network is initiated after a
3 specific number of boot operations after an initial boot operation on the
4 user personal computer.

1 34. (Previously Presented) The method of claim 12, wherein the
2 step of uploading the user interaction data to the network is initiated after a
3 predetermined time period after an initial boot operation on the user
4 personal computer.

1 31. (Previously Presented) The system of claim 1, wherein
2 the initial set up continues until an operating state of the user
3 personal computer is achieved, and then the initial set up is
4 terminated.